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Emergency Department Crowding: An Evidence-Based Appraisal Of The Problem And Its Solutions

Please mark the letter of the correct answer choice for CME questions that appear on page 20 of the article.

1. [a] [b]
2. [a] [b] [c] [d] [e]
3. [a] [b] [c] [d] [e]
4. [a] [b]
5. [a] [b] [c] [d] [e]

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1. _____ The information was presented in an impartial and unbiased manner, and the authors were not biased in their discussion of any commercial product or service.
2. _____ Adequate faculty disclosure was given.
3. _____ I anticipate that this activity will improve my competence in the ED.
4. _____ The following objectives were met for this activity: 1) understand the limitations and shortcomings of current ED crowding research, 2) develop a firm grasp on the clinical and operational effects of ED crowding, 3) become acquainted with the evidence (or lack thereof) behind common “best practices,” and 4) understand the concept of evidence-based operations redesign.

5. Please provide any additional comments.